**Appendix.**

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| **Categories** | **Indicators** |
| **SOCIAL PRESENCE**  |
| **Affective** | **135** |
| Af- Sharing self disclosure | 32 |
| Af- Sharing values | 31 |
| Af- Sharing emotions | 36 |
| Af- Sharing enthusiasm | 35 |
| Af- Sharing humor | 1 |
| **Cohesive** | **254** |
| Co- Greeting & salutations | 57 |
| Co- Using name | 110 |
| Co- Encouraging | 25 |
| Co- Using group reference | 38 |
| Co- Encouraging collaboration | 14 |
| Co- Encouraging diversity | 10 |
| **Interactive** | **152** |
| IN- Repeat/Acknowledgement | 68 |
| IN- Agreement/Disagreement | 30 |
| IN- Showing approval | 41 |
| IN- Extending invitation | 13 |
| **TOTAL SOCIAL PRESENCE INDICATORS** | **541** |
| **TEACHING PRESENCE** |
| **Facilitating Discourse** | **143** |
| FD- Emphasizing | 16 |
| FD- Directing student attention | 15 |
| FD- Providing tips | 22 |
| FD- Summarizing  | 45 |
| FD- Providing tips outside course  | 6 |
| FD- Prompting  | 3 |
| FD- Asking for clarification | 3 |
| FD- Connecting to content ideas | 14 |
| FD- Providing alternative viewpoint | 19 |
| **Direct Instruction** | **224** |
| DI- Direct questioning | 16 |
| DI- Clarifying  | 124 |
| DI- Providing examples | 55 |
| DI- Providing demonstration | 1 |
| DI- Providing resources | 28 |
| **Assessment** | **44** |
| As- Formative feedback on discussion  | 25 |
| As- Summative feedback on discussion  | 11 |
| As- Formative feedback on other assignments  | 4 |
| As- Summative feedback on other assignments  | 4 |
| **TOTAL TEACHING PRESENCE INDICATORS** | **411** |
| **DISSONANCE** |
| **Cognitive Dissonance** | **93** |
| CD- Discussing readings & resources  | 22 |
| CD- Discussing instructor Videos | 1 |
| CD- Discussing global context  | 58 |
| CD- Discussing social work practice  | 12 |
| **Affective Dissonance** | **21** |
| AD- Discussing personal stories in course  | 18 |
| AD- Discussing undercover or documentary videos  | 1 |
| AD- Discussing affective Resources  | 2 |
| **Behavioral Dissonance** | **182** |
| BD- Discussing PSA project | 31 |
| BD- Discussing PSA application to real world | 15 |
| BD- Discussing real world activism | 56 |
| BD- Discussing instructor authenticity and living message | 64 |
| BD- Discussing social media  | 5 |
| BD- Discussing future collaboration  | 11 |
| **TOTAL DISSONANCE INDICATORS** | **296** |
| **TOTAL INDICATORS**  | **1248** |