**Initial Interview Protocol**

Can you tell me a little about the course you are teaching.

How would you describe yourself as a teacher?

What type of teacher, online or other, do you aspire to be? Please describe.

What are the most important characteristics that you feel will make you a successful online instructor?

Imagine a challenging moment teaching online, such as a confrontational discussion board posting by a student. How do you think you would handle such a challenge? Describe step by step how you might respond.

What do you anticipate being different in your online teaching experience versus a face-to-face teaching experience?

What would consider a really good experience you have had in a class? Can you provide an example?

What would consider a really bad experience you have had in a class? Can you provide an example?

For both examples do you think this is something that would be paralleled in an online course? Why or why not?

In an online course how do you plan to project your “presence”? Presence can be your personality, your “teacher voice”, or even management style. Can you describe what this would look like?

Do you have someone to go to with questions or for support for your online course (technical or content)?

**Post Interview Protocol**

Teaching Style/Strategies/Redefined

How would you describe yourself as a teacher of online courses? Has that description changed any this semester?

What were the most difficult aspects of teaching online this semester? What were the easiest? Why?

DESCRIBE a really good experience you had in THE class. HOW AND WHY WAS IT A POSITIVE EXPERIENCE TEACHING ONLINE?

DESCRIBE a really bad experience you had in THE class. HOW AND WHY WAS IT A NEGATIVE EXPERIENCE TEACHING ONLINE?

What are the most important characteristics that YOU THINK MADE you a successful online instructor?

Did you enjoy teaching the online course this semester? Why or why not?

*(if not already covered elsewhere)* DESCRIBE WHAT WAS different in your online teaching experience versus a face-to-face teaching experience. If you transitioned from a face to face to an online version of a course, can you describe how you accomplished that transition?

Presence

In YOUR online course how DO YOU THINK YOU projected your “presence”? Presence can be your personality, your “teacher voice”, or even management style. Can you describe what YOU THINK IT LOOKED LIKE TO THE STUDENTS?

Supports

DID YOU HAVE someone to go to with questions or for support for your online course (technical or content)? WAS THIS SUPPORT HELPFUL? WHY OR WHY NOT? Previous training—was it helpful?

Did you receive any feedback for this online teaching experience from the students, a mentor, other? What type of feedback (word less directly)

Content (translation to online setting/barriers to discussion)

Did you feel like you had some degree of control over the course and how it progressed? Did you make modifications? Please describe.

Describe course discussion in the online course/s you taught this semester. Do you think the discussion was useful/successful? How would you define/describe the discussion in the online course setting? Did it occur similarly to or different than what you expected at the beginning of the semester?

Lessons learned

If you had 2 pieces of advice to give to a new online instructor what would it be? What would have been helpful to have known going into this experience?

WOULD YOU LIKE TO TEACH AN ONLINE COURSE AGAIN? Why or Why not?

If you did teach online again WHAT WOULD YOU DO THE SAME? DIFFERENTLY?